

DRAFT PERFORMANCE MANAGEMENT FRAMEWORK

Aim

- 1.1 To provide an update to the Integration Joint Board on the development of the Performance Management Framework that will be used for monitoring and reporting as we progress delivery of the integrated services.

Background

- 2.1 The integration of health and social care has two key objectives which are mutually reinforcing - securing better outcomes and experiences for individuals and communities and obtaining better use of resources across health, care and support systems at national and local levels.
- 2.2 The National Health and Wellbeing Outcomes provide a strategic framework for the planning and delivery of health and social care services. They are high-level statements of what health and social care partners are attempting to achieve through integration and ultimately through the pursuit of quality improvement across health and social care.
- 2.3 The IJB will be responsible for planning and ensuring the delivery of a wide range of health and social care services, and will be accountable for delivering the National Health and Wellbeing Outcomes. The IJB are also required to publish an annual performance report, which will set out (amongst other evidence) how we are improving the National Health and Wellbeing Outcomes. These reports will include information about the core suite of integration indicators as set by the Scottish Government, supported by local measures and contextualising data to provide a broader picture of local performance.

Summary

- 3.1 NHS Borders and Scottish Borders Council both have organisational performance frameworks already in place and therefore it is important that we join these up as appropriate to avoid duplication. A "Core Suite" set of 23 Integration Indicators has been set by the Scottish Government, developed from national data sources so that the measurement approach is consistent across all Health and Social Care Partnership areas. This set of core indicators underpin the 9 National Health and Wellbeing Outcomes.
- 3.2 It is proposed that the initial performance framework is based on current and existing measures including the National Health and Wellbeing Outcomes. A framework consisting of 3 reporting levels is proposed and this is detailed in the paper.
- 3.3 Given the many elements of integrated care and the wide range of services delegated to Health and Social Care Partnerships it will be important to ensure our performance framework addresses as many of the key local dimensions as possible, including specific sub-sets of indicators for particular groups of service users and also information at a locality level. This wider dataset needs developed as commissioning matures through the IJB.

- 3.4 It is therefore proposed that performance reports to the IJB, for the first 12 months, include only level 1 and level 2 measures as per appendix 1.
- 3.5 It should be noted that the framework will need to remain flexible over the first 12 months as it will be subject to amendment as discussions progress regarding the Local Delivery Plan performance standards that may fall under the Partnership moving forward.

Recommendation

The Health & Social Care Integration Joint Board is asked to **approve** the draft Performance Management Framework to enable this to be progressed further.

Policy/Strategy Implications	Compliance with the Public Bodies (Joint Working) Act 2014
Consultation	Scottish Borders Council and Borders Health Board Directors of Finance, Chief Executives and the Chief Officer.
Risk Assessment	As detailed within the Scheme of Integration.
Compliance with requirements on Equality and Diversity	Compliant
Resource/Staffing Implications	N/A

Approved by

Name	Designation	Name	Designation
Susan Manion	Chief Officer, Health & Social Care Integration		

Author(s)

Name	Designation	Name	Designation
Stephanie Errington	Head of Planning and Performance, NHS Borders	Julie Kidd	Principal Information Analyst, NHS National Services Scotland
Sandra Campbell	Programme Manager		